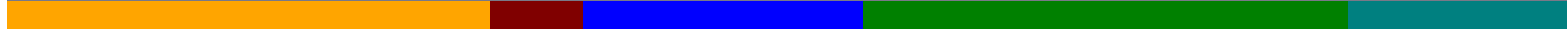




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			Previous Years			2017/2018								
Chan	Code	Description	Collection Frequency	2014/2015	2015/2016	2016/2017	Q1	Q2	Q3	Q4	Target	Polarity	DOT	
Planning and Building Control	OPC00	One Planet Council - All Resources - Total Cost (£)	Annual	£5,496,059	NC	-	-	-	-	-	-	Up is Bad	◀▶ Neutral	
	CES08	Number of Home Completions (performance against Local Plan)	Quarterly	N/A	N/A	N/A	-	-	-	-	-	Up is Good	◀▶ Neutral	
	CES13	New Homes Built on Previously Developed Land (%) - (YTD)	Quarterly	70.17%	86.25%	82.33%	NC	95.50%	NC	-	-	Up is Good	◀▶ Neutral	
	CES905	% of major applications determined within 13 Weeks (NPI157a)	Quarterly	81.00%	81.00%	87.00%	75.00%	88.00%	-	-	-	-	Up is Good	◀▶ Neutral
		Benchmark - National Data	Quarterly	77.00%	81.00%	87.00%	88.00%	88.00%	-	-	-	-		
		Benchmark - Regional Data	Quarterly	81.00%	81.00%	92.00%	87.00%	86.00%	-	-	-	-		
	CES910	% of minor applications determined within 8 Weeks (NPI157b)	Quarterly	76.00%	73.00%	81.00%	84.00%	74.00%	-	-	-	-	Up is Good	▼ Red
		Benchmark - National Data	Quarterly	70.00%	75.00%	85.00%	86.00%	84.00%	-	-	-	-		
		Benchmark - Regional Data	Quarterly	74.00%	77.00%	86.00%	85.00%	86.00%	-	-	-	-		
	CES911	% of other applications determined within 8 Weeks (NPI157c)	Quarterly	90.00%	81.00%	91.00%	89.00%	82.00%	-	-	-	-	Up is Good	▼ Red
		Benchmark - National Data	Quarterly	82.00%	84.00%	90.00%	93.00%	90.00%	-	-	-	-		
		Benchmark - Regional Data	Quarterly	86.00%	88.00%	93.00%	91.00%	91.00%	-	-	-	-		
	CJGE121a	Average House Price	Monthly	£200,445	£210,085	£241,042	£247,072	£242,840	£242,125	-	-	-	Neutral	◀▶ Neutral
		Benchmark - National Data	Monthly	£178,007	£189,901	£227,449	£235,584	£225,775	£238,336	-	-	-		
		Benchmark - Regional Data	Monthly	£120,914	£121,841	£149,606	£156,468	£156,937	£156,781	-	-	-		
		Regional Rank (Rank out of 15)	Monthly	1	1	1	1	1	1	-	-	-		
	HM01	Gross Additional Homes Provided - (YTD)	Quarterly	523	1,171	996	NC	1,066	NC	-	-	-	Up is Good	◀▶ Neutral
	HM03	Net Additional Homes Provided - (YTD)	Quarterly	507	1,121	977	NC	1,036	NC	-	-	-	Up is Good	◀▶ Neutral
	HM07	Net Housing Consents - (YTD)	Quarterly	1,264	680	451	NC	928	NC	-	-	-	Up is Good	▲ Green



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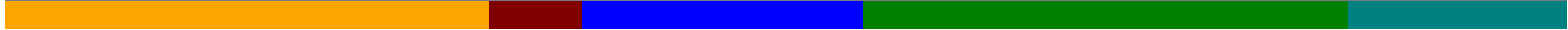


			Previous Years			2017/2018							
		Collection Frequency	2014/2015	2015/2016	2016/2017	Q1	Q2	Q3	Q4	Target	Polarity	DOT	
Projects - Large	CORP10L	Large Project - Local Plan	Quarterly	-	Amber	Amber	Amber	Amber	Amber	-	-	Neutral	◀▶
		Large Project - York Central	Quarterly	-	Amber	Amber	Amber	Amber	Amber	-	-	Neutral	◀▶
		Large Project - Castle Gateway	Quarterly	-	Amber	Amber	Amber	Amber	Amber	-	-	Neutral	◀▶
		Large Project - Guildhall	Quarterly	-	Green	Green	Green	Green	Green	-	-	Neutral	◀▶
		Large Project - Outer Ring Road (A1237)	Quarterly	-	N/A	Amber	Amber	Amber	Amber	-	-	Neutral	◀▶
		Large Project - York Central Access	Discontinued	-	N/A	(See York Central)				-	-	Neutral	◀▶
		Large Project - Allerton Park (NYCC Managed)	Quarterly	-	-	Green	Green	Green	Green	-	-	Neutral	◀▶
Public Protection	PP01	% of businesses reporting that contact with officers was helpful	Annual	97.28%	98.00%	-	-	-	-	-	-	Up is Good	◀▶ Neutral
	PP02	% of businesses reporting that they were treated fairly	Annual	98.56%	95.50%	-	-	-	-	-	-	Up is Good	◀▶ Neutral
	PP03	% of businesses reporting that the information provided was useful	Annual	98.14%	98.10%	-	-	-	-	-	-	Up is Good	◀▶ Neutral
	PP04	% of customers who were satisfied with the action taken to resolve their complaint	Quarterly	95.57%	79.10%	-	-	-	-	-	-	Up is Good	◀▶ Neutral
	PP06	% of food premises that are classified as broadly compliant	Quarterly	93.00%	94.00%	94.25%	95.00%	88.60%	93.80%	-	-	Up is Good	◀▶ Neutral
	PP07	% of businesses that were compliant with legislation concerning the illegal use and sale of alcohol and tobacco	Annual	100.00%	63.20%	-	-	-	-	-	-	Up is Good	▼ Red
	Resident and Corporate Sur	TAP01	% of panel satisfied with their local area as a place to live	Quarterly	NC	NC	89.84%	91.23%	NC	89.94%	NC	-	Up is Good
Benchmark - Community Life Survey			Annual	86.00%	86.00%	78.03%	-	-	-	-	-		
Benchmark - LG Inform			Annual	81.00%	82.60%	80.00%	-	-	-	-	-		
TAP30		% of panel dissatisfied with their local area as a place to live	Quarterly	NC	NC	6.18%	6.80%	NC	6.29%	NC	-	Up is Bad	◀▶ Neutral
		% of panel who think that the council and partners are doing well at improving green spaces	Quarterly	NC	NC	42.80%	48.42%	NC	37.09%	NC	-	Up is Good	◀▶ Neutral
		% of panel who think that the council and partners are not doing well at improving green spaces	Quarterly	NC	NC	40.77%	36.04%	NC	45.12%	NC	-	Up is Bad	◀▶ Neutral



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		Collection Frequency	2014/2015	2015/2016	2016/2017	Q1	Q2	Q3	Q4	Target	Polarity	DOT	
veys	TAP32	% of panel who think that the council and partners are doing well at improving the quality of streets/public spaces	Quarterly	NC	NC	47.40%	43.05%	NC	38.26%	NC	-	Up is Good	◀▶ Neutral
		% of panel who think that the council and partners are not doing well at improving the quality of streets/public spaces	Quarterly	NC	NC	44.00%	48.65%	NC	52.61%	NC	-	Up is Bad	◀▶ Neutral
Waste	CES36	Household waste recycled / composted - (YTD)	Quarterly	42.50%	42.80%	44.00%	49.00%	48.00%	-	-	-	Up is Good	◀▶ Neutral
		Benchmark - National Data	Annual	43.70%	43.00%	-	-	-	-	-	-		
		Benchmark - Regional Data	Annual	43.60%	42.20%	-	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	7	8	-	-	-	-	-	-		
	CES48	Missed bins per 100,000 collections - (YTD) (COLI3)	Monthly	60.16	45.75	54.64	64.19	60.12	59.09	-	-	Up is Bad	▲ Red